



# *HILL FARM* *Caravan Park*

**PLEASE USE OUR RECYLING POINTS**

## Information Pack

We would like to welcome you to Hill Farm Caravan Park. We have developed the Park as a relatively quiet rural site that will appeal to both mature couples and families with young children.

We have put together this pack to provide some basic information about the park and highlight some rules and guidelines to help ensure everyone's stay with us is enjoyable and safe.

Please read these rules and guide lines carefully and in particular, we would like to draw your attention to our rules on noise, bad language and children's behaviour.

Please let us know if you have any suggestions for improvements, and if you have any problems when reception is closed, please use the white phone by the reception entrance, or contact one of the following, 0777 156 5375 or 01794 341507

### **BARRIER CARDS**

Your Barrier card is for your own personal use.  
Please do not let anyone else through the barrier with your card.  
Please ask any visitors to check in at reception

Our basic aim is to provide a relatively quiet, rural setting and would ask you all to respect your neighbour's privacy and space. Please do not treat someone else's pitch as your short cut and park your car with due consideration for others. Second cars must be parked in the designated area.

**Inevitably different people have different requirements which will create conflicts of interest from time to time. These site rules and guidance notes will help us strike a balance for everyone's benefit.**

## Site Rules

- ◆ Bad language is offensive to many people. Please moderate your language whilst on our park.
- ◆ Our recreation area is open from 9.00am to 7.30pm and the children's play area from 9.00am to 9.00pm. As we have neighbouring residential properties, we also ask that noise in all areas is reduced to a minimum after 8.00pm
- ◆ In the interest of everyone's full enjoyment, we do not allow loud music at any time and please keep general noise to an absolute minimum after 11pm. Groups in particular are reminded that late at night, noise can be very intrusive to those around you.
- ◆ Please exercise dogs away from the main park. We provide a dog walk for this purpose and a 'Poop-Scoop' **must be used**. Please keep dogs on leads at all times in the main site areas.
- ◆ Do not leave dogs in your caravan or awning whilst you are away from the site.
- ◆ If using disposable barbecues, please raise from the ground to prevent the grass from being scorched. Please ask for some blocks.
- ◆ No ball games are allowed in the caravan or camping areas.
- ◆ A small charge is made for Day Visitors. Please ensure all visitors report to reception on arrival. Day visitors must leave the Park by 7.00pm.
- ◆ Please do not use washing lines. Caravan window dryers are acceptable.
- ◆ 47kg External gas bottles are not allowed.
- ◆ One Tent or Touring Caravan only per pitch.
- ◆ The park accepts no responsibility for loss or damage to persons or property.
- ◆ Cycles may only be ridden in our general recreation area.
- ◆ Please vacate your pitch by 11.00am – a late stay option until 6pm is available on the day of departure, subject to availability.

## Electrical Supply

Please be aware that our electrical supply is not unlimited as it is at home. Ring circuits can become overloaded at very busy or cold times, which may cause the circuit breaker to trip. The available supply to caravans is usually 16amps and either 10amps or 6amps for tents. As a guide, a normal 2Kw kettle will draw 8amps as will an electric fan heater.

A gas heater is the best option for heating an awning or tent.

## Health and Safety

Please observe the one-way system and speed limit within the park at all times.

Place rubbish in black sacks in the bins provided. Avoid leaving sharp objects or broken glass where they could become a hazard. **PLEASE USE OUR RECYCLING FACILITIES AS MUCH AS POSSIBLE.**

As our play areas are unsupervised, it is parent's responsibility to ensure their children's safety.

## Shop & Fast Food

The shop is licensed for wines and beers but we would remind you that children under the age of 18 are not allowed to purchase alcohol. We do not sell matches to children.

Each day we bake Fresh Bread, Baguettes, Bloomers, Croissants and Pain au Chocolat, and a more comprehensive selection of food, including breakfasts and lunches, is available from Bramleys, our on-site Restaurant and Tea-rooms.

## Toilet and Laundry facilities

We have two toilet and shower blocks fitted with shaver points, soap dispensers and hair dryers, a toilet and shower room for the disabled with baby bath and changing facilities and a laundry room with washing machine, tumble drier, ironing board and iron.

Please respect these areas and keep them as tidy as possible. In particular use the shower curtains to prevent water spreading into the general areas and do not leave rubbish and old soap packets in the laundry.

Please do not allow your children to play in the toilets.

**Play Area (up to 10 yrs old) open 9am to 9pm or dusk whichever comes sooner**  
**Recreation Area open 9am to 7.30pm or dusk whichever comes sooner**

The Golf Course is still in its infancy and some parts may occasionally be out of use due to maintenance and improvements. Golf clubs and balls are available for hire from reception although you are welcome to use your own clubs (green fees of course still apply). Please avoid trampling on plants when searching for lost balls.

## Useful numbers

**Police** Non emergency 0845 0454545

### Hospitals

Southampton General 02380 777222

Southampton Accident & Emergency 02380 796220

Salisbury District Hospital, Odstock Rd, 01722 336262

### Doctors

Whiteparish Surgery, Common Road, Whiteparish, 01794 884438

### Caravan Accessory shops:

Towsure, Hawkesworth Rd. Southampton 02380 339980

Leisure Fayre, 36 High St. Lyndhurst 02380 282401

Salisbury Caravan Centre + Repair shop, 01722 326111

Castle Gate Business Pk. Salisbury

Viscount Caravans, - West End Rd, 02380 405122

Bursledon Southampton

### Taxis

Broadwater Cars 01794 514945

Abbey Cars 01794 513385

### Horse Riding

Brympton Riding School 01794 884386