

BOOKING TERMS AND CONDITIONS

Your tent, caravan, awning etc, including guy ropes, must fit on your pitch. Please ensure you have told us if your tent, including guy ropes, has one dimension of 9 metres or more or, two dimensions of 6 metres or more.

There is a minimum 2 night booking requirement at weekends during July and August and a 3 night minimum for Bank Holidays.

A £10 per night deposit is required on all bookings with the exception of Bank Holidays and bookings in July and August, which are payable in full with the booking. In the event of cancellations, deposits are non refundable, but can be credited against a future booking.

Payments for Bank Holidays and July and August are non-refundable unless we are able to resell the pitch, in which case the whole amount can be credited against a future booking or, a £10 per night booking deposit retained and the balance refunded by cheque. A Credit or Debit card is required to guarantee these bookings but payment can be made by cash or cheque on arrival. A 2.5% service charge is made for Credit Card payments.

ARRIVALS AND DEPARTURES

Check-in is normally from 2 pm. If arriving after 6pm please telephone in advance to notify the park. Latest booking-in time is normally 8.30pm.

Departure time is 11am. We do offer a late stay option for £5, which is subject to availability and can be booked on the day of departure.

To comply with our site licence, only one tent or tourer is allowed per pitch and a minimum distance of 3 metres must be maintained between units. We have a maximum occupancy of 5 per pitch, or 4 if they are all adults. Special conditions apply to groups and we do not allow gazebos.

SITE RULES

- ◆ The recreation area, opens at 9.00am and closes at 7.30pm and the children's play area opens from 9am to 9pm or dusk. As we have neighbouring residential properties, we also ask that noise in these areas is kept to a minimum after 7.00pm.
- ◆ No games, especially ball games are allowed in the caravan or camping areas. The recreation area is available for all sports.
- ◆ Dogs are welcome, up to a maximum of 2, without prior arrangement. In the interest of hygiene it is requested they are exercised away from the main park. We provide a dog walk and waste bin for this purpose and a 'Poop-Scoop' must be used. Please keep dogs on leads at all times in the main park areas.
- ◆ Do not leave dogs unattended in caravan/awning/tent at any time.
- ◆ If using disposable barbecues, please raise from the ground to prevent the grass from being scorched. We can supply blocks if required and stands are available to rent from reception.
- ◆ Open fires of any kind are strictly forbidden.
- ◆ Please do not use washing lines. Caravan window dryers are acceptable.
- ◆ **We do not allow cycling, skateboards or scooters around the park at any time.** Cycles may be ridden in our general recreation area.

NOISE

In the interest of everyone we do not allow loud music at any time and please keep general noise to a reasonable level at all times and to an absolute minimum after 11pm. Groups in particular are reminded that late at night noise can be very intrusive to those around you. Please see our guidance sheets "Children's Information" and "Group Bookings" for further information.